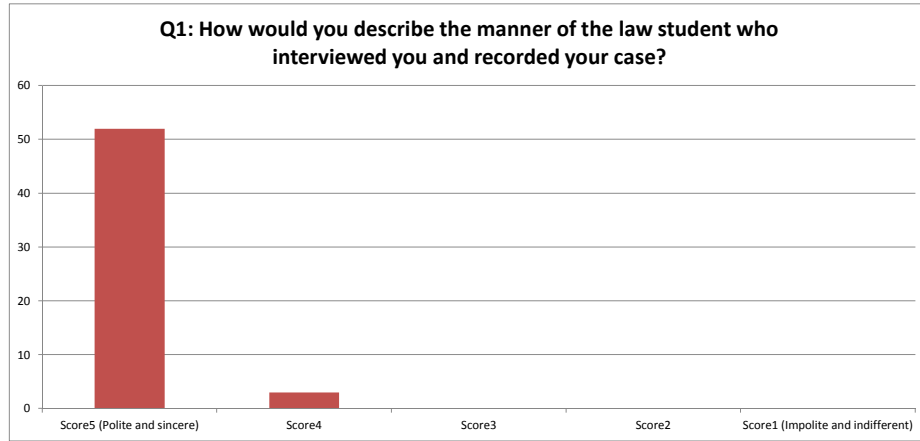


Customers' Survey Chart (Statistics) –January 2015 semester

Q1: How would you describe the manner of the law student who interviewed you and recorded your case?

Polite and sincere <--5, 4, 3, 2, 1--> Impolite and indifferent

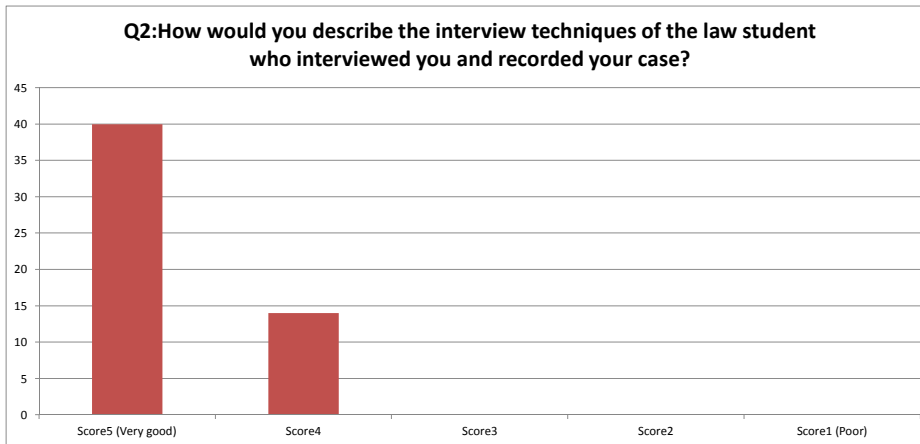
	Score5 (Polite and sincere)	Score4	Score3	Score2	Score1 (Impolite and indifferent)	Total
Q1	52	3	0	0	0	55



Q2: How would you describe the interview techniques of the law student who interviewed you and recorded your case?

Very good <--5, 4, 3, 2, 1--> Poor

	Score5 (Very good)	Score4	Score3	Score2	Score1 (Poor)	Total
Q2	40	14	0	0	0	54



Q3: How would you describe the level of satisfaction to the Advice Session of the Free Legal Advice Scheme?

Very satisfied <--5, 4, 3, 2, 1--> Very Dissatisfied

	Score5 (Very satisfied)	Score4	Score3	Score2	Score1 (Very dissatisfied)	Total
Q3	48	3	1	0	0	52

