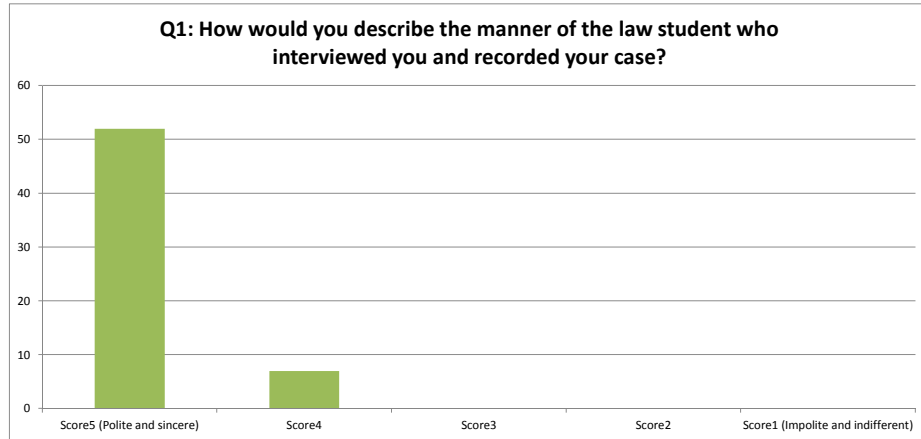


Customers' Survey Chart (Statistics) –September 2016 (up to 4 January 2017)

Q1: How would you describe the manner of the law student who interviewed you and recorded your case?

Polite and sincere <-5, 4, 3, 2, 1-> Impolite and indifferent

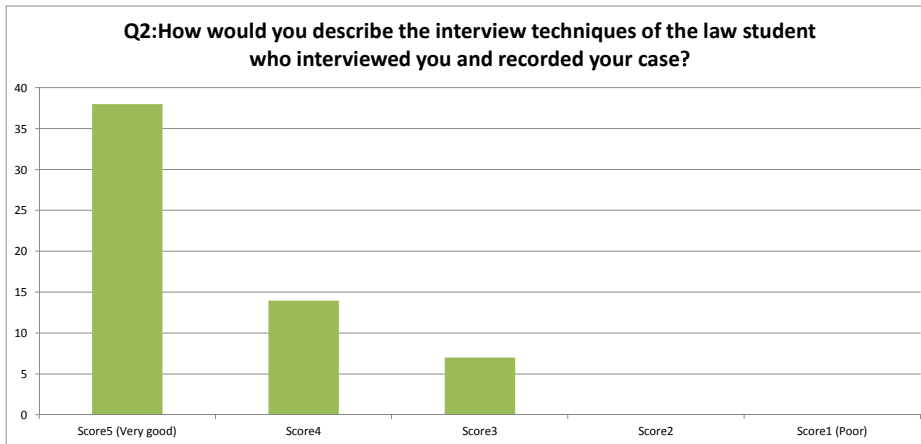
	Score5 (Polite and sincere)	Score4	Score3	Score2	Score1 (Impolite and indifferent)	Total
Q1	52	7	0	0	0	59



Q2: How would you describe the interview techniques of the law student who interviewed you and recorded your case?

Very good <-5, 4, 3, 2, 1-> Poor

	Score5 (Very good)	Score4	Score3	Score2	Score1 (Poor)	Total
Q2	38	14	7	0	0	59



Q3: How would you describe the level of satisfaction to the Advice Session of the Free Legal Advice Scheme?

Very satisfied <-5, 4, 3, 2, 1-> Very Dissatisfied

	Score5 (Very satisfied)	Score4	Score3	Score2	Score1 (Very dissatisfied)	Total
Q3	45	9	4	1	0	59

