

Customers’ Survey Chart (Statistics) –September 2019 semester

Q1: How would you describe the manner of the law student who interviewed you and recorded your case?

Polite and sincere <--5, 4, 3, 2, 1--> Impolite and indifferent

Q2: How would you describe the interview techniques of the law student who interviewed you and recorded your case?

Very good <--5, 4, 3, 2, 1--> Poor

Q3: How would you describe the level of satisfaction to the Advice Session of the Free Legal Advice Scheme?

Very satisfied <--5, 4, 3, 2, 1--> Very Dissatisfied

	Score5	Score4	Score3	Score2	Score1	Total
Q1	70	5	0	0	0	75
Q2	65	9	1	0	0	75
Q3	69	4	1	0	0	74

