

Customers’ Survey Chart (Statistics) –January 2020 semester

Q1: How would you describe the manner of the law student who interviewed you and recorded your case?

Polite and sincere <--5, 4, 3, 2, 1--> Impolite and indifferent

Q2: How would you describe the interview techniques of the law student who interviewed you and recorded your case?

Very good <--5, 4, 3, 2, 1--> Poor

Q3: How would you describe the level of satisfaction to the Advice Session of the Free Legal Advice Scheme?

Very satisfied <--5, 4, 3, 2, 1--> Very Dissatisfied

| | Score5 | Score4 | Score3 | Score2 | Score1 | Total |
|----|--------|--------|--------|--------|--------|-------|
| Q1 | 48 | 4 | 0 | 0 | 0 | 52 |
| Q2 | 38 | 11 | 2 | 0 | 0 | 51 |
| Q3 | 45 | 5 | 1 | 1 | 0 | 52 |

