## Customers' Survey Chart (Statistics) – January 2022 semester

[Periodical interruption of returning Survey Forms by customers due to COVID]

Q1: How would you describe the manner of the law student who interviewed you and recorded your case?

Polite and sincere <--5, 4, 3, 2, 1--> Impolite and indifferent

Q2: How would you describe the interview techniques of the law student who interviewed you and recorded your case?

Very good <--5, 4, 3, 2, 1--> Poor

Q3: How would you describe the level of satisfaction to the Advice Session of the Free Legal Advice Scheme?

Very satisfied <--5, 4, 3, 2, 1--> Very Dissatisfied

	Score5	Score4	Score3	Score2	Score1	Total
Q1	24	3	0	0	0	27
	89%	11%				100%
Q2	18	8	1	0	0	27
	67%	30%	4%			100%
Q3	20	7	1	0	0	28
	71%	25%	4%			100%

